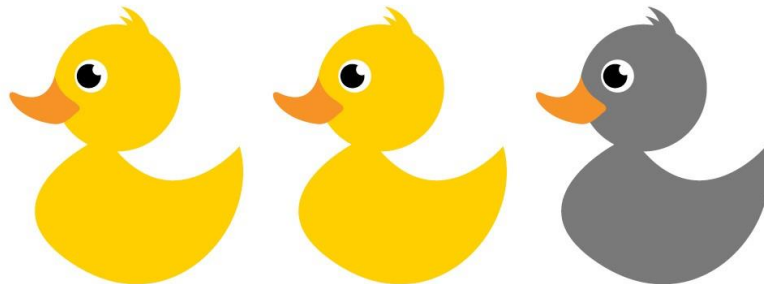




Annual Conference

June 3 - 6, 2019



Duck, Duck, Great UX!

**It's all about a
Great User eXperience.**



WELCOME TO THE 2019 MCCC ANNUAL CONFERENCE!

Welcome Conference Attendees!!

We are excited for our Duck, Duck, Great UX! Conference! We are having fun with *Duck, Duck, Gray Duck* and Duck Tape throughout the event! We have a full schedule of sessions and networking opportunities! Be sure to get your Duck Tape Team together and sign up at conference registration!

On Monday evening, please stop by our reception in the vendor show! This is a great opportunity to meet with our valued business partners. Stop by and chat with our vendors to receive raffle tickets. Then stop by the MnCCC Booth to drop off your raffle tickets (be sure to add your name and organization!) for a chance to win fun door prizes! The more vendors you visit, the more chances you will get to win! ...but only one prize per person and you must be present to win during drawings.

We want to both recognize and welcome our First Time Attendees! We have special ribbons for first-timers to put on their name badges. If you spot a first-timer, welcome them, introduce yourself, and help them out!

We have added a new event for new county staff! If you are under 40 or have been with your county less than 10 years...join us in our Under 40/10 Event on Monday night! It's a great chance to network!

On Tuesday Night, enjoy dinner on your own then catch up with your peers and business partners for your choice of fun! We have Evening Lakeside Yoga, Tasting & Tour at Panther Distillery, Copper Trail Brewery with a food truck, and the Whitman Legacy Golf Event. We will have shuttles running to all activities.

Please be sure to attend the Membership Meeting on Wednesday afternoon. Afterward, we will have a fun filled Awards Dinner with games and more chances to win prizes!

As always, if you need anything at the conference, please stop by MnCCC Registration. Mike Fox, Darci Gawthrop, Amanda Beyer and I would be happy to assist in any way we can!

Sincerely,

Lisa Christine Meredith
Executive Director, MCCC
Direct: 651-917-6996
Email: lisa@mnccc.org



Duck Tape Team Contest

Sign Up Your Team at Conference Registration and get your starter kit! Teams must have 3-5 team members. **Team Sign Up is available until 4:00 on Tuesday, June 4th**. Creations must be turned in by 10:00 on Wednesday to Conference Registration.

Voting! Team creations will be displayed at lunch on Wednesday and after lunch in the hall by conference registration until 4:00.

Conference attendees can vote for the best creation! Winning Team will be announced at the Awards Dinner with prizes awarded to the team members.

Rules: *yes, we have to have a few of them!*

1. You can use Duck Tape for your project, plus other items for your creation. Items may include:
 - Popsicle Sticks
 - Pool Noodle
 - Snaps, Button, or Zipper

******Please keep in mind, that your team creation must be primarily made from Duck Tape.**

2. Team will receive a starter set of Duck Tape. You must use some of the starter set of Duck Tape, but you can add additional rolls of Duck Tape (that your team provides) for the project.
3. All Team Members must have worked on the project.

Hint: Looking for inspiration? Check out the Duck Tape Craft Ideas page at <https://www.duckbrand.com/craft-decor>

Kickstart your Creation!

If you're ready to kickstart your team, be sure to attend Joe Girandola's **"Team Building w/ Duck Tape" Mon. June 3rd at 2:45 in Lake Minnewaska!**

You can also join Joe at the Morning Coffee Stretch on Tuesday morning June 4th at 8:00, 8:20, and 8:40 am for tips and tricks!

About Joe Girandola

The works of Joe Girandola attract our attention to minute details often overlooked in the corrupt rush of modern society. Though classically trained as a stone carver in Italy, Girandola has veered away from the media concentrating on three-dimensional drawings and paintings using a variety of materials. One medium of choice is Duct Tape. Invented originally to weatherproof military ammunition boxes, the tape's color was characteristically Army green. With the rise and abundant use of Central Heating, Ventilation and Air Conditioning (HVAC) units, the matte gray color and universal name of Duct Tape was introduced. Another medium of choice for Girandola is cast-away milk crates. Creating site-specific installations with the crates, Girandola connects the piece to the history of the site, while questioning issues that arise from societal expansion and trade route conflicts.

Monday, June 3rd

11:30am – 1:00pm

JIC Committee Meeting presented by Heather Lemieux, Sherburne County

Room: Lake Osakis

1:00 – 2:30pm

Office of Accessibility Session presented by Jennie Delisi, Office of Acessibility, State of Minnesota

Room: Lake Minnewaska

Finance, Auditor and Treasurer Roundtable presented by Heather Lemieux, Sherburne County

Room: Lake Osakis

Discussion on credit card/P-cards, grants/contracts, claims/processing.

Technology & Software Contracting presented by Stephanie Nuttall, Winona County; Jon Eckel, Chisago County

Room: Lake Le Homme Dieu

Do you work with technology or software contracts? Want to better understand what you should include in a contract? Join the MnCCC Contract Advisory Panel (CAP) to review the new Vendor Contract Guidelines for tips and strategies for contract negotiation and review.

ArcGIS Online Workshop for Land Records Professionals (this means you!) presented by Kyle Wikstrom, Pro-West & Associates; Brandon Tourtelotte, Pro-West & Associates (3-hour session)

Room: Lake Carlos

If you've been meaning to learn GIS skills that you can apply to your work, without the need to learn Desktop GIS software, this is the course for you. This class will focus on Esri's ArcGIS Online software (which your organization likely already has). All you need is your web browser, and we'll provide you with a login that you can use during class. We will provide hands-on examples and next steps that you can take back to your agency and be successful with it. We will also provide a showcase of Pre-configured Solutions that Esri offers for specific needs and challenges like those you face regularly. Finally, we will explore best practices and review tips on understanding the data you have, the tools you have, and what it takes to move forward.

1:00 – 4:15pm

Assessor Training presented by Michelle Moen, Isanti County

Room: Lake Miltona

Steve will train on improving assessments and Jason will train on extracting data and exporting to MCAST.

2:45 – 4:15pm

Team Building with Duck Tape presented by Joe Girandola, University of Cincinnati

Room: Lake Minnewaska

New User Training - 101 Daily Processing (Tax) presented by Marcia Klimmek, Avenu; Heidi Wilkinson

Room: Lake Osakis

Tax Collection Basics 101 - Session will include Overview of Tax Inquiry and daily tax collection activities. We are seeing an increased attrition at our client sites due to retirements. This session will focus on navigation, how data is stored and overall daily processing.

Power Query in Excel presented by Vikki Dullinger, Stearns County

Room: Lake Le Homme Dieu

How to analyze your data through Excel's power query option.

ArcGIS Online Workshop for Land Records Professionals (this means you!) presented by Kyle Wikstrom, Pro-West & Associates; Brandon Tourtelotte, Pro-West & Associates

Room: Lake Carlos

If you've been meaning to learn GIS skills that you can apply to your work, without the need to learn Desktop GIS software, this is the course for you. This class will focus on Esri's ArcGIS Online software (which your organization likely already has). All you need is your web browser, and we'll provide you with a login that you can use during class. We will provide hands-on examples and next steps that you can take back to your agency and be successful with it. We will also provide a showcase of Pre-configured Solutions that Esri offers for specific needs and challenges like those you face regularly. Finally, we will explore best practices and review tips on understanding the data you have, the tools you have, and what it takes to move forward.

Cash Drawer Committee presented by Jackie Traut, Benton County

Room: Executive Board Room I

4:30 – 6:30pm

Reception in Vendor Show: Appetizers & Cash Bar

Room: Upper Ballroom/Vendor Show

Optional Activity: Monday, June 3rd, 7:00 – 9:30pm



Under 40/10 Social Networking & Whiskey Tasting

If you're under 40 years old and have under 10 years of experience of working in public service, join us for whiskey tasting & networking at Panther Distillery! This event is \$10 and includes a tour, sampling, and a shot glass to take home. MnCCC will provide transportation to/from Panther Distillery and Arrowwood Resort.

You can also learn more about our Mentor/Mentee program! The goal of the program is to create a network of information and be a resource for individuals new to counties or new to their role in counties. We will have ambassadors on sight to help answer any questions.

Tuesday, June 4th

Optional Activity: 6:00 – 7:00am

Run/Walk Club coordinated by *Michael Stalberger & Mary Kay Wahl*

Meet in Lobby as we start the day with a run/walk. MnCCC has a special gift for participants!

8:00am – 9:00am

MORNING COFFEE STRETCH SESSIONS: New Skills for Modern Government presented by *Kate Ovington, LinkedIn Learning*
(Three 15-minute sessions: 8:00, 8:20, and 8:40am)

Room: Lake Minnewaska

I'd like to preview the most in-demand skills for modern government trends, specifically at the County level. I'll then walk through our use of LinkedIn to assess these skills and point to gaps in MN labor market. Lastly, I'll move to showcasing LinkedIn Learning as a way to address the skills gap in government through on-demand learning and creating cultures of learning that are not only discussed but are embodied.



MORNING COFFEE STRETCH SESSION: Duck Tape Team Tips & Leaderships Questions presented by *Joe Girandola, University of Cincinnati* (Three 15-minute sessions: 8:00, 8:20, and 8:40am)

Room: Lake Osakis

Sharing tips you can use for the Duck Tape contest!

MORNING COFFEE STRETCH SESSION: Shine a Beacon on the Best your Entire Courthouse has to Offer presented by *Ryan S. Smith, Schneider Geospatial* (Three 15-minute sessions: 8:00, 8:20, and 8:40am)

Room: Lake Milona

Get all your departments working together online. Allow your consumers to have the full courthouse experience at the reach of their fingertips. Empower your users with more tools and updates they need. Getting this all together can be a daunting task, but not with Schneider Geospatial. We can help get all your departments to shine online in just a few easy steps.

MORNING COFFEE STRETCH SESSION: TaxLink presented by *TaxLink staff* (Three 20-minute sessions: 8:00, 8:20, and 8:40am) presented by *Scott Nelson, TaxLink; Marshall Anderson, TaxLink*

Room: Lake Le Homme Dieu

MORNING COFFEE STRETCH SESSION: Start Your Day with Smoothies presented by *Kathy Jenson, Roseau County; Tiffany Ahearn, Blue Earth County* (Three 15-minute sessions: 8:00, 8:20, and 8:40am)

Room: Lake Carlos

Come sample and enjoy tasty smoothies to get your day started on the right track!

8:00 – 11:00am

EIC Meeting presented by Kelly Hotovec, Brown County

Room: Executive Board Room I

9:15am – 10:00am

Statewide Security Monitoring presented by John Israel, MNIT; Tim Dale, MNIT

Room: Lake Osakis

A look at how MNIT is partnering with county governments to improve cybersecurity protections, monitoring of key cyber resources, and improving situational awareness of cyber security events across all levels of Minnesota government. This session will cover cybersecurity resources available to county governments through the state and includes information on federal grant funds available to upgrade, replace, or supplement current protections at the county level.

Finance and General Government: What can we do for you? Presented by the FGG Advisory Committee

Room: Lake Miliona

Meet with members of the Finance and General Government Advisory Committee for discussion on our current software packages and contracts, training, ideas for additional software products, and ways that you can become involved with the group.

JIC Roadmap Committee presented by Steven Rutscher, Brown County

Room: Lake Le Homme Dieu

Aumentum Tax - User Roles presented by Tim Zimmerman, Thomson Reuters

Room: Lake Carlos

Aumentum Tax - Security in Aumentum is very important to all...who should have access to different functions and task in your Aumentum system, we'll review how this works, setting up a user role and tips we can share with you.

10:15 – 11:00am

Have a Plan! Helping you and your department avoid SPAM and Ransomware Disaster! presented by Phil Jorgensen, Works Computing a PDS Company

Room: Lake Minnewaska

Protecting you and your team from SPAM and Ransomware is not just for the IT department. We will discuss the problem in terms of how everyone in a work group can help themselves and each other identify the risks and be prepared for a disaster. Having processes in place will minimize the impact of an inevitable incident. Our discussion applies to both workplace and personal computer use.

Grow Your Beacon presented by Ryan S. Smith, Schneider Geospatial

Room: Lake Osakis

Do you know all the diverse sources we have to offer? We update and expand Beacon all the time. Be on top of all its newest and greatest functionality! Such as: What's NEW this year? How to add a quick link to your phone Account Management Sales Search, Comparable Search and other different ways to search GIS Data Layers Printing Reports and the data behind them 2019 User Conference details ...and much more!

Modern Trends in the Tax Market presented by Jonathan Gerth, Avenu

Room: Lake Miltona

Balancing the equities of tax administration and tax compliance in local markets throughout any state is a colossal task. Optimizing your administrative framework helps ease these burdens and balances the spectrum. Avenu's Jonathan Gerth - VP of Tax and Audit Services has assisted thousands of governments nationwide in achieving equilibrium. Share in a glimpse into modern trends that can assist your government and citizens in moving further towards this stability.

Gov AP (eInvoice) presented by Brandon Zabel, Carver County

Room: Lake Le Homme Dieu

High level overview and update on Carver County's progress on creating a great user experience with RtVision's Gov AP Software.

Aumentum Tax - Fund Setup and Delinquent Flags presented by Tim Zimmerman, Thomson Reuters

Room: Lake Carlos

Aumentum Tax - Let's review setting up a new fund or editing an existing fund in Aumentum to meet your changing needs. Delinquent Flags, what are they for and how to use them fully in your delinquent processes.

11:15am – 12:00pm

Resolution Revolution presented by Dean Larson, EagleView; Kyle Holder, EagleView

Room: Lake Minnewaska

Join oblique imagery experts Dean Larson and Kyle Holder, as he breaks down the evolution of aerial imagery, from pancromatic film to what's now the highest resolution in the world. As we embark on the resolution revolution, find out how innovation opens the doors for more use cases across local and municipal government agencies. This will be followed by a review of assessment solutions currently available to the MnCCC members.

Department of Revenue - Property Tax presented by Bill Sparks, Minnesota Department of Revenue; Kristie Strum, Minnesota Department of Revenue; Maureen Sandey; Jill Freudenwald; Sandy Moen

Room: Lake Osakis

Overview of virtual rooms, senior citizen property tax deferral program, and law changes if there's a tax bill.

Customer Center and Faults presented by Tiffany Ahearn, Blue Earth County; Kathy Jenson, Roseau County

Room: Lake Miltona

This session covers how to properly fill out a fault document and how to use customer center (faults, releases, general migration).

IFS - New User Topics presented by Heather Lemieux

Room: Lake Le Homme Dieu

This session will cover topics for new users including a high-level overview of IFSpi, getting started, and where to find more information related to IFSpi functionality and support.

Manage, Automate and Optimize your Processes with Nintex presented by Steve Witt, Nintex

Room: Lake Carlos

Across the country, state and local agencies have numerous paper-based manual processes that are costly and error-prone. These processes often cause long delays in completing work and improperly serve citizens. Many counties and states have initiatives to transform their labor-intensive processes to define, automate and optimize them quickly and easily. In this session we will present a scenario of process transformation within a county government example. We'll demonstrate how the Nintex Workflow Platform provides you with powerful capabilities to easily manage, automate and optimize processes.

11:15am – 1:00pm

Steering Committee Meeting presented by Steve Hacken, Winona County

Room: Executive Board Room II

Lunch – 12:00 – 1:00pm

Networking lunch – Vendor show will be closed over lunch to provide a networking opportunity for vendors to join us for lunch!



1:00 – 2:00pm

MCAPS in the Courtroom presented by Stephanie Nuttall, Winona County Attorney's Office

Room: Lake Minnewaska

Join Assistant County Attorney Stephanie Nuttall to talk about some options for accessing MCAPS in the courtroom and how it can be used for paperless files and trials.

Using Office 365 for Business Intelligence (BI) Dashboards & Reporting presented by Sharad Cocasse, Perceptive Solutions

Room: Lake Osakis

Gartner has once again ranked Microsoft as the #1 market leader for business intelligence solutions in their 2019 report. Get a jump-start on this exciting technology by leveraging Microsoft's PowerBI offering. If you are currently an Office 365 user, or considering it down the line, this session is for you! PowerBI is a part of the Office 365 suite of products. In this session, we will show you some sample dashboards, and give tips on how a basic PowerBI solution can be implemented within 2-weeks.

CAMA User Group Meeting presented by Michelle Moen, Isanti County

Room: Lake Miltona

IBM i - Should I own or host? presented by Darren Anderson, CPS Technology Solutions

Room: Lake Le Homme Dieu

Darren will provide positives and negatives for either running your own IBM i system or having it hosted.

And what questions you should be asking yourself. Darren will also provide disaster recovery planning ideas and strategies.

Enhance your user experience - how your Business Analyst can help presented by Mike Oanes, Olmsted County

Room: Lake Carlos

How your Business Analyst can elicit requirements, draw mockups, and communicate the business desires to internal IT departments or vendors.

PTM Lab presented by Carlos Garcia, Avenu; Lori Lyback, Avenu; Kelly Lemke, Avenu

Room: Executive Board Room I

A number of interesting demonstrations of the Avenu Clearview Property Tax Manager system will be conducted. In addition the room will be available for attendees to try out the system for themselves.

2:30 – 3:30pm

Powerline Credit presented by Arlen Westergren, Stearns County

Room: Lake Minnewaska

Overview of the powerline functionality in Aumentum.

MCAPS 101 presented by Stephanie Nuttall, Winona County; Darcy Hoffman, Nicollet County

Room: Lake Osakis

This session will include showing how to work through a case from the beginning and be directed towards an entry level user.

Tax Court User Group Meeting presented by Tammy Anderson, Wright County

Room: Lake Milona

Keeping ConfigMgr Clean! (Operating Smoothly, Clean, Efficient, Optimized) presented by Doug Wilson, Now Micro

Room: Lake Le Homme Dieu

Join Doug who will show you how to keep your environment running smoothly and efficiently. Optimal configuration, automated environment maintenance, collection evaluation performance, and the new Management Insights feature will all be covered to show you how to improve your environment.

Open Gov presented by Mary Kaye Wahl, Carver County

Room: Lake Carlos

High level overview and update on Carver County's plans and progress for creating a great user experience with OpenGov's Budget Builder Software.

PTM Lab presented by Carlos Garcia, Avenu; Lori Lyback, Avenu; Kelly Lemke, Avenu

Room: Executive Board Room I

A number of interesting demonstrations of the Avenu Clearview Property Tax Manager system will be conducted. In addition the room will be available for attendees to try out the system for themselves.

Testing Subcommittee of Avenu PTM Project Steering Committee

Room: Executive Board Room II

3:45 – 4:45pm

Auditor/Treasurer Roundtable *presented by Jody Moran, Washington County; Jody Wagner, Rice County; Kurt Peterson, Thomson Reuters*

Room: Lake Minnewaska

Discuss auditor issues and open-ended discussion on anything!

Front-Line Data Practices *presented by Stephanie Nuttall; Winona County*

Room: Lake Osakis

This session would discuss what information cannot be released by a County Attorney's Office and the steps and procedures to go about requesting said data.

Property Information User Group (PIUG) Meeting *presented by David Runck, Nicollet County*

Room: Lake Miltona

Going to Co-Management: Setting up ConfigMgr and Intune to divide work loads *presented by Doug Wilson, Now Micro*

Room: Lake Le Homme Dieu

Have you been wondering what all the buzz is about Cloud Management? Unsure where to begin? In this session we'll cover how to bridge the divide by setting up Configuration Manager and Intune during a walk through demo. We'll cover what our capabilities are with Co-Management and what your next steps are for testing and piloting changes will be.

PTM Lab *presented by Carlos Garcia, Avenu; Lori Lyback, Avenu; Kelly Lemke, Avenu*

Room: Executive Board Room I

A number of interesting demonstrations of the Avenu Clearview Property Tax Manager system will be conducted. In addition the room will be available for attendees to try out the system for themselves.

Features and Functions of Thomson Reuters Valuation Product *presented by Tim Lacy, Thomson Reuters*

Rooms: Executive Board Room II

Dinner on your own! Optional Evening Activities:

Shuttle to Copper Trail Brewery w/ Food Trucks – 6:00pm – 9:00pm

If you're looking for a refreshing cold brew or tasty food from a food truck, join us at Copper Trail. This brewery has a great selection of brews and fun board games to keep you entertained.



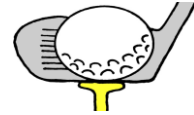
Panther Distillery – 7:00 – 9:30pm

If you couldn't attend the Under 40/10 social networking event last night, you're in luck! Join us for a tour of Panther Distillery & whiskey tasting!



Whitman Legacy Golf Tournament – Tee off at 5:00pm

In honor of Dan Whitman's retirement, join us for a 9-hole golf tournament! Depending on the number of registrants, there will be 3-4 person teams, single entries will be paired with a team. Tee off at Atikwa Golf Course. MnCCC will be giving away a special prize for participants!



Evening Lakeside Yoga – 7:00 – 8:15pm – *instructed by Desi Klimesh*

Finish your day with a relaxing Yoga Practice for NO/ALL levels of Yoga experience. Yoga is for everybody! There is always something new to learn about ourselves when we allow our minds to quiet, and our body to relax. Experience a very gentle practice of breath, stretching, and relaxation. You will love this! *Please bring your yoga mat. *Meet at the Front Lawn outside by the lake.*

Wednesday, June 5th

Optional Activities: 6:00 – 7:00am

6:00 – 7:00am – Run/Walk Club *coordinated by Michael Stalberger & Mary Kaye Wahl*

Meet in Lobby as we start the day with a run/walk. MnCCC has a special gift for participants!

7:00 – 7:45am – Morning Yoga *instructed by Desi Klimesh*

Wake Up~ Get Up~ Step on to your Yoga mat to start your day with breath, clarity of your mind, and movement to ignite the energy within! See you on your mat! *Please bring your yoga mat. *Meet at the Front Lawn outside by the lake.*

8:00 – 9:00am

How to Leverage No-Cost Notifications of Cyber Issues and Threats with the MS-ISAC *presented by Eugene Kipniss, Multi-State Information Sharing & Analysis Center (MS-ISAC)*

Room: Lake Nokomis

How to sign up for notifications of potential issues with cyber threats

Thomson Reuters Assessor Roundtable *presented by Jill Gontarek, Ramsey County; Sharon Robinson, Stearns County*

Room: Lake Vermillion

This session will discuss any Assessor issues.

MCAPS 2020 Project Demo *presented by Stephanie Nuttall, Winona County Attorney's Office; STI Staff*

Room: Lake Itasca

See the future of MCAPS and a prototype of the newly designed web based MCAPS file management system. Join the chair of the committee and Strategic Technologies, Inc. (STI) for a discussion and demonstration of the MCAPS 2020 project.

Finance & General Government User Group *presented by Mary Kaye Wahl, Carver County*

Room: Lake Minnewaska & Lake Osakis

An Overview of Enhancements *presented by Kelly Hotovec, Brown County; Kare McClellan, Kanabec County*

Room: Lake Miliona

What enhancements are out there? What are we still waiting for? How to submit an enhancement? Review what's been proposed & demos!

9:15 – 10:15am

So, your organization is thinking of moving to Office 365 Government Community *presented by Teresa Friedsam, OnDemand Group*

Room: Lake Nokomis

When thinking of moving to Office 365, especially the GCC, it can be overwhelming wondering where to begin. This session will help you streamline your move. You will learn important tasks and proven strategies that will help ensure your end-users' experience is positive and the transition to O365 is smooth. Start your journey here by leveraging the lessons learned from those who have successfully completed the move to O365-GCC.

PTM & Legacy Tax - Bridging the Gap presented by Marcia Klimmek, Avenu; Heidi Wilkinson, Avenu

Room: Lake Vermillion

An overview of basic day to day processing steps in the Legacy application vs. PTM. Purpose is assist users in making the transition from the legacy solution to PTM.

Upcoming Changes to the eCRV System presented by Anabell Aragon, MN Dept. of Revenue

Room: Lake Itasca

This will be an informal session to learn how the upcoming changes to the eCRV system will impact counties.

County Attorney Meeting presented by Carisia Ellingson, Traverse County Attorney's Office

Room: Lake Minnewaska & Lake Osakis

Annual membership meeting for the County Attorney User Group. Voting will take place on 2020 project fees and budget and appointment of Executive Committee members.

Aumentum Reports Roundtable presented by Tiffany Ahearn, Blue Earth County; Steve Holthaus, Stearns County

Room: Lake Miliona

Open discussion on custom reports. We will pick up where we left off from the meeting at Stearns county.

Seachange Q & A presented by Doug Sunde, SeaChange

Room: Lake Le Homme Dieu

Open Q & A

10:30 – 11:30am

Protecting your agency data with Check Point Firewalls presented by Matt Krattenmaker, Check Point

Room: Lake Nokomis

How to resolve the complexities of growing connectivity and inefficient security. Check Point provides complete threat prevention which seals security gaps, enables automatic, immediate threat intelligence sharing across all security environments, and a unified security management for an utmost efficient security operation. We are now facing Gen V (5th Generation) of cyberattacks, large scale attacks that quickly spread and move across attack vectors and industries. Gen V attacks are more sophisticated than ever, crossing mobile, cloud and networks, and bypassing conventional defenses that are based on detection. Protect your agency with Next Generation Thread Protection from Check Point with multi-layered protection from known, signature-based threats including Antivirus, Anti-Bot, IPS, App Control, URL Filtering and Identity Awareness

Optimum Solutions Inc. *presented by Sherry Dwyer*

Room: Lake Vermillion

Crime Victim Rights and The Victim Services Landscape: An Overview for Prosecutor's Offices: Suzanne Elwell – Office of Justice Program (OJP) *presented by Suzanne Elwell, Office of Justice Program*

Room: Lake Itasca

This workshop will provide an overview of crime victim rights, focusing primarily on the statutory obligations of prosecutors. The presenter will discuss strategies for incorporating crime victim rights into routine policies and procedures to honor statutory requirements and will also identify helpful resources on crime victim rights for victim witness professionals as well as materials that can be distributed to crime victims. In addition, the presenter will provide an overview of the victim services landscape in Minnesota.

Avenu Tax User Group Meeting *presented by Karen McClellan, Kanabec County*

Room: Lake Minnewaska & Lake Osakis

Special Assessments Know How *presented by Kurt Peterson, Thomson Reuters*

Room: Lake Miliona

Aumentum Tax - We'll start with some basic "101 interactive" Special creation training for a project and flat special. Tips and Tricks learned over the years from working with specials reports, posting and imports.

Secure the Vote *presented by Chris Wlaschin, Election Systems & Software*

Room: Lake Le Homme Dieu

Election Systems & Software's visionary approach to election equipment, software and solutions has helped improve the voting experience throughout North America for nearly 40 years. Join Chris Wlaschin, the ES&S VP of Security in an interactive presentation and QnA on what ES&S is doing and what state and local officials can do to further secure elections.

Lunch – 11:30am – 12:30pm

Front Lawn – Outdoor picnic, weather permitting



12:30 – 1:30pm

ADA Accessibility on the Web: What your org needs to know *presented by Melissa Reeder, League of MN Cities*

Room: Lake Nokomis

The Americans with Disabilities Act (ADA) requires electronic information be available to the public in

accessible formats. Organization's digital content often lacks the functions or design needed to be navigated by people with disabilities. Learn best practices for making access equitable.

PTM Data Validation & Configuration presented by Helen Odenhal, Avenu; Chuck Eikmeier, Avenu

Room: Lake Vermillion

Working session to review data conversion standards

MCAPS the Civil Side presented by Diane Roseen, Roseau County Attorney's Office; Peggy Wilson, Itasca County Attorney's Office; Darcy Hoffman, Nicollet County Attorney's Office

Room: Lake Itasca

This session will demonstrate the current functionality of MCAPS as it relates to CHIPS and Child Support files, Forfeiture files, and Commitment files. Diane Roseen, Roseau County, Peggy Wilson, Itasca County, and Darcy Hoffman, Nicollet County.

Thomson Reuters User Group Meeting presented by Tiffany Ahearn

Room: Lake Minnewaska & Lake Osakis

PTM Lab presented by Carlos Garcia, Avenu; Lori Lyback, Avenu; Kelly Lemke

Room: Executive Board Room I

A number of interesting demonstrations of the Avenu Clearview Property Tax Manager system will be conducted. In addition the room will be available for attendees to try out the system for themselves.

Yogic Tools to Relieve Repetitive Stress presented by Desi Klimesh

Room: Lake Le Homme Dieu

How yogic tools can help relieve repetitive stress in the work place. Hands/Fingers, wrists, arms, neck, upper/lower back.....All while seated at your work station!

1:45 – 2:45pm

Tax Data Standards Meeting by Resa Harris, Brown County

Room: Lake Nokomis

What do I need to know about GIS? presented by Brandon Tourtelotte

Room: Lake Vermillion

You already know that GIS is an incredibly helpful technology and that you need to be doing more with it in your department. You may be struggling with how to communicate with your GIS Staff or GIS Consultant about your needs and what you want to accomplish. This session will help you to a) ask the right questions and b) crystallize your vision and strategy for GIS Technology.

Top 10 Things in MCAPS + MCAPS Q&A presented by Michael Hayek, Scott County Attorney's Office; Natalie Schiferl, Aitkin County; Sue Ulschmid, Otter Tail County Attorney's Office; Nicole Horsman, Goodhue County Attorney's Office; STI Staff

Room: Lake Itasca

Facilitating this session is our Training Chair, Darcy Hoffman from Nicollet County. You will not want to

miss this session as we share the Top 10 Things in MCAPS. I promise you will leave this session and take back at least one thing that you didn't know the current version of MCAPS could do. There will be a panel of both attorneys and support staff at this session to answer all of your questions. This is an excellent way to network and meet new users. Michael Hayek, Assistant Scott County Attorney, Natalie Schiferl, Assistant Aitkin County Attorney, Sue Ulschmid, Office Manager/Paralegal Ottertail County, Nicole Horseman, Paralegal, Goodhue County, Carl Thelen and Dan Musser, STI.

Information Services & Support Group (ISSG) Meeting presented by John Smith, Goodhue County

Room: Lake Minnewaska & Lake Osakis

Aumentum Platform #1 presented by Elizabeth Strout, Thomson Reuters

Room: Lake Miltona

Overview of the Aumentum Platform. Thomson Reuters will cover the Platform's new features and functionality for Tax and Valuation.

PTM Lab presented by Carlos Garcia, Avenu; Lori Lyback, Avenu; Kelly Lemke, Avenu

Room: Executive Board Room I

A number of interesting demonstrations of the Avenu Clearview Property Tax Manager system will be conducted. In addition the room will be available for attendees to try out the system for themselves.

Yogic Tools to Relieve Repetitive Stress presented by Desi Klimesh

Room: Lake Le Homme Dieu

How yogic tools can help relieve repetitive stress in the work place. Hands/Fingers, wrists, arms, neck, upper/lower back.....All while seated at your work station!

3:00 – 4:00pm

Prosecuting Cult Cases presented by Reese Frederickson, Pine County Attorney's Office

Room: Lake Itasca

Prosecuting cult cases with a focus on the Victor Barnard case.

IT and County Business Units: Disaster Recovery and Business Continuity presented by Jim Hall

Room: Lake Minnewaska & Lake Osakis

Information Technology issues cross all boundaries across the organization. Technology is more than just a service, it is a force multiplier that impacts every sector of government. To be most effective, IT organizations must approach Information Technology service delivery as a modern, reliable, always-available, customer-focused service. In this session, we will discuss these challenges and how IT organizations can work together with other County business units to be more effective.

Presenter Bio: After serving more than eight years as Chief Information Officer in government and higher education, and twenty years in IT Leadership, Jim founded IT Mentor Group, LLC to provide IT Executive consulting to help CIOs and CTOs with strategic planning, turnaround situations, and organizational development. Jim will share his experiences in bringing IT and business units together to address challenges that affect the whole organization.

Aumentum Platform #2 presented by Jeff Krzeminski

Room: Lake Milona

Thomson Reuters will share updates on the Aumentum Platform's development, current projects, and strategy.

AT Round Table Discussion - Avenu Tax Group presented by Tammi Vaith

Room: Lake Le Homme Dieu

Auditor/Treasurer staff from the Avenu Tax Group come and participate in round table discussion about various processes and procedures. Your knowledge and questions are needed!

PTM Lab presented by Carlos Garcia, Avenu; Lori Lyback, Avenu; Kelly Lemke

Room: Executive Board Room I

A number of interesting demonstrations of the Avenu Clearview Property Tax Manager system will be conducted. In addition the room will be available for attendees to try out the system for themselves.

MnCCC Board Meeting chaired by Stephanie Nuttall, Winona County Attorney's Office

Room: Executive Board Room II

4:15 – 5:15pm

Membership Meeting presented by Board Chair Stephanie Nuttall, Winona County

Room: Lake Minnewaska & Lake Osakis

5:30 – 9:00pm

Awards Dinner & Entertainment

Room: Upper Ballroom

Join us for evening dinner, entertainment and an awards ceremony highlighting special accomplishments. We welcome this special opportunity to thank MnCCC members for their participation.



Join the fun! Evening activities will include:

- Escape Room
- Duck Shooting Contest
- Mural Painting
- Texas Hold 'em
- Virtual Golf
- Chances to win gift baskets!



Thursday, June 6th

8:00 – 9:00am

Usability of PTM presented by Rick Repsold

Room: Lake Vermillion

PTM is a user friendly software geared for counties be on the cutting edge. This session will go in depth into the user-friendly aspects of the software.

New Officer Training presented by Lisa Meredith, MnCCC

Room: Lake Le Homme Dieu

You've been elected -- now what?! If you're a user group officer and not sure where to start, join us for a quick overview of MnCCC. You'll learn how MnCCC Staff can help assist you in your new role.

Start your Day with Morning Yoga!

Room: Lake Itasca

*Wake Up~ Get Up~ Step on to your Yoga mat to start your day with breath, clarity of your mind, and movement to ignite the energy within! *Bring your yoga mat. Meet in Lake Itasca, if weather is nice we will go to the Front Lawn outside for lakeside yoga.*

9:10 – 10:10am

IT Roundtable presented by Jon Eckel, Chisago County

Room: Lake Vermillion

9:10am – 11:20pm

What would we like our partnership with our Tax and CAMA vendor to look like in the next 4 years?

presented by Lisa Meredith, MnCCC

Room: Lake Nokomis

This session will be facilitated by Lisa Meredith. The Tax and CAMA RFP committee would like your input prior to sending out an RFP. The question for you in this session will be "What would we like our partnership with our Tax and CAMA vendor to look like in the next 4 years?" We are hoping to have a fun and productive discussion on this topic. Be sure to join us!

A special thank you to our ~~~~~
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www.americanbus.com;
www.americanpromo.com

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5860 Trinity Parkway, Suite 120
Centerville, VA 20120
www.avenuinsights.com

BNG

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FARGO, ND 58104
<https://www.bngteam.com/>
701-526-3539

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Rogers, MN 55374
www.choiceitglobal.com

CPS Technology Solutions

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Hamel, MN 55340
www.cpsts.com
763-553-1514

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Eagan, MN 55122
<https://www.eagleview.com/>
612-201-1846

Election Systems & Software

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Omaha, NE 68137
<https://www.essvote.com>
877-377-8683

FRSecure LLC

5909 Baker Rd #500
Minnetonka, MN 55408
<https://frsecure.com/>

Houston Engineering, Inc.

6901 East Fish Lake Road, Suite 140
Maple Grove, MN 55369
<http://www.houstoneng.com/>
763-493-4522
Fax: 763-493-5572

Indigital Inc.

32251 100th St
Ashby, MN 56309
www.indigitalinc.com
1-844-200-9595
Fax: 952-392-3647

Information Systems Corporation

3210 Fiechtner Dr S
Fargo, ND 58103
<http://iscimaging.com>
800-359-1048
Fax: 701-232-4648

Intradyn

1355 Mendota Heights Rd
Mendota Heights, MN 55120
<https://www.intradyn.com>
651-556-4306

LinkedIn (LinkedIn Learning)

6410 Via Real
Carpinteria, CA 93013
<https://learning.linkedin.com/product-overview>

LOGIS - Local Government Information Systems

5750 Duluth St
Golden Valley, MN 55422
<https://www.logis.org>

Minnesota Counties Computer Cooperative

100 Empire Dr.
St. Paul, MN 55103
www.mnccc.org
651-917-6969

MN Department of Revenue

600 North Robert Street
St Paul, MN 55146
<http://property/pages/Default.aspx>

MN IT Services

658 Cedar St.
St. Paul, MN 55155
<https://mn.gov/mnit/>

Next Chapter Technology

7700 Equitable Drive, Ste. 200
Eden Prairie, MN 55344
<http://nextchaptertechnology.com>
612-444-3388

Nintex

10800 NE 8th St, Suite 400
Bellevue, WA 98004
1 (425) 324 2400
<https://www.nintex.com>

Now Micro, Inc.

1645 Energy Park Drive, Suite 100
St. Paul, Minnesota 55108
<http://www.nowmicro.com>
800-641-3210

On-Demand

2604 Lyndale Ave S. #200
Minneapolis, MN 55408
<https://www.ondemandgroup.com/>

Optimum Solutions, Inc.

210 25th Avenue, North, Suite 700
Nashville, Tennessee 37203
<https://www.optimumhris.com>
615-329-2313
Fax: 615-329-4448

Pro-West & Associates

8239 State Hwy 371 NW
Walker, MN 56484
<https://www.prowestgis.com>

Pure Storage

650 Castro St. Ste 400
Mountain View, CA 94041
www.purestorage.com
800-379-7873

RTVision

115 2nd St NE
Little Falls, Minnesota 56345
<http://www.rtvision.com>
320-632-0760

Schneider Geospatial

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Indianapolis, IN 46216
<https://schneidercorp.com/>
317-826-7100

SeaChange Print Innovations

3601 18th Street S Ste 101
Saint Cloud, MN 56301
<http://www.seachangemn.com/gov>

Strategic Technologies Inc.

9905 45th Avenue North, Suite 220
Plymouth, MN 55442
<http://www.sti-software.com>
763-559-1959

Thomson Reuters

510 East Milham Ave
Portage, MI 49002

www.thomsonreuters.com/aumentum

317-409-4863

TriMin

2277 Highway 36 West, Suite 250
Roseville, Minnesota 55113

<http://www.trimingov.com/>

651-604-3602

TSG Server & Storage

10 Second Street NE #214
Minneapolis, Mn 55413

www.tsg-usa.com

612-465-0802

Fax: 612-465-0823

Tyler Technologies

One Tyler Way
Moraine, OH 45439

www.tylertech.com

800-800-2581

Fax: 866-658-4258

Vanguard Appraisals, Inc.

1065 Sierra Ct NE, Suite D
Cedar Rapids, IA 52402

<http://www.camavision.com>

319-365-8625

Fax: 319-365-0142

Veeam Software Corporation

8800 Lyra Drive
Columbus, OH 43240

<https://www.veeam.com/>

Vision Government Solutions

1 Cabot Road
Hudson, MA 01749

<http://vgsi.com>

(800) 628-1013

Works Computing, A PDS Company

1801 American Blvd E, Suite 12
Bloomington, MN 55425

<https://workscomputing.com/>

952-746-1580



Thank you for participating in the 2019 MnCCC Conference!

We look forward to seeing you again next year!!

Save the Date!

20/20
Vision of
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MnCCC Annual Conference
June 1 - 4, 2020

A white, stylized robot with large, glowing blue eyes and a friendly expression. It is holding a smartphone in its right hand, which displays the MnCCC logo. The robot is standing on a white base. The entire graphic is enclosed in a dashed black border.